



October 29, 2021

The Pond Ice Rink and Sports Complex  
9999 E. Washington St.  
Auburn Twp. Ohio 44023  
440 543-3884

*Re: Following up to the Carbon Monoxide occurrence on October 24, 2021*

To our Families and Contracted Customers:

Within 48 hours of the occurrence The Pond found and eliminated the source of the elevated levels of CO, which was due to an unforeseeable equipment failure of a hot water heater. This issue was identified by Dominion Gas and the Auburn Fire Department. As a result, the tank is being replaced by the manufacturer as a course of remediation and both the Auburn FD and Dominion Gas have since cleared The Pond for reopening and operation as normal, deeming the facility safe to the public (see letter below).

With a history of 10 years of continuous improvements at The Pond, this occurrence has subsequent revealed additional preventive measures to ensure this never happens again. You will find carbon monoxide detectors throughout the facility as part of a larger plan by Gillmore Security to upgrade our security system. We have also ventilated our radiant rink heaters through the roof top preempting any possible malfunction.

As a family-owned business, we hope that it goes without saying that while this was an unfortunate occurrence we are committed to the safety of our customers and friends above all.

The Nash Family